



RICHARD AVENUE PRIMARY SCHOOL

**Parent and Carer Questionnaire Results
- July 2025 -**

Dear Parent and Carers, The response rate for our questionnaire has again been wonderful with 81% of families represented. The results are so positive, and where there was a comment, it was constructive and helpful. The results have been shared with staff and with Governors, and the questions which have emerged will form part of our thinking and planning in the coming year. We have included a % breakdown against each question, along with a selection of other comments made to give an idea of response rates etc.

Many thanks once again for your fabulous support of our school.

		Disagree	Agree	Strongly agree
WELL BEING				
1	My child is happy at school.	10%	5%	85%
2	My child has friends at school.		15%	85%
3	There is a happy atmosphere at school.		30%	70%
4	I feel welcome when I come into school.		30%	70%
5	The school buildings are well maintained.		20%	80%
6	The school site is sufficiently secure.		20%	80%
7	The classrooms are clean, tidy, and attractive and provide an effective working environment for my child.		15%	85%
8	The outdoor environment is effective at supporting creativity and learning.		25%	75%
CURRICULUM				
9	I am kept well informed about what my child is learning in school.	15%	35%	50%
10	My child is making good progress.		20%	80%
11	I am given enough information about how I can support my child at home.		20%	80%
12	Richard Avenue has high expectations for my child.		10%	90%
13	Richard Avenue ensures that my child reaches their full potential.	5%	20%	75%
14	My child receives an appropriate amount of homework and I know the expectations in my child's year group.		10%	90%
ENRICHMENT AND EXTRA CURRICULAR ACTIVITIES				
15	School trips, visits and topic days are worthwhile experiences.			100%
16	After school clubs are fun and engaging for the children.			100%
BEHAVIOUR AND PASTORAL CARE				
17	I think the school's system of rewarding and praising children are effective.		40%	60%
18	I think the school's system of positive discipline is effective.	10%	20%	70%
19	I am confident that Richard Avenue deals with inappropriate behaviour effectively.	10%	25%	65%
20	The school's values and attitudes have a positive effect on my child.			100%
21	My child enjoys playtimes and lunchtimes.	10%	15%	75%
22	My child finds school meals enjoyable.	15%	55%	30%

COMMUNICATION				
23	I think members of staff at Richard Avenue are welcoming, and easy to speak to if I need to talk.		10%	90%
24	Parent consultation meetings provide me with the information I require about my child's progress and achievement.		10%	90%
25	The Seesaw app is useful and easy to log into.		20%	80%
26	The weekly flyer provides me with clear information regarding what has happened in school but also about future events.		10%	90%
27	I feel that I can approach the school if I have a concern.		20%	80%
28	The school is led and managed well.		10%	90%
29	The school encourages parents and carers to play an active part in school life.	5%	10%	85%

Here are some of your comments...

What do you like most about Richard Avenue Primary School?

- The school is very diverse. My children feel included and treated fairly.
- The staff know the children really well and interact with the children positively which makes my child feel safe and encourages learning.
- I am kept up to date with all the information I need to support my child.
- Amazing learning environment.
- Extremely supportive staff and very welcoming.
- The school is so positive - I love it!
- I know my child is safe in school and this is so important to me.
- It is reassuring to know that my children are not only receiving a great education but are also genuinely happy and well-supported. The staff are approachable and dedicated and they take time to really understand each child's needs.
- Miss McKinney's hot chocolate is wonderful - my child loves this.
- I love the fact that my child is being encouraged to be even better by giving them certificates and stickers.
- I love PAPS because it motivates and gives the children the very best start.
- We love the staff team.
- The commitment in raising standards of teaching.
- Care, equality, kind and approachable.
- I know all of the staff take good care of my child.
- My child loves the art, the fitness trail and the lemon cake!
- Really lovely sense of community. Staff are incredible and very approachable. Strong emphasis on happiness, not just academia.
- Welcoming atmosphere. I am kept upto date through apps and emails.
- I know everyone does their best for my child.
- The warm atmosphere and the pride placed on the children's art.
- I really appreciate all the school does including Eid holidays. You give attention to everyone - thank you for this.
- I love the feel of the school - the culture is inclusive, welcoming and friendly.
- I greatly appreciate the school's welcoming and kind teachers who create a supportive learning environment.
- Resources, both inside and outside, are far more expensive that we have seen in most primary schools.
- I like how well RAPS tells me how my child is doing in school.
- I have really enjoyed the new curriculum information for families.
- Diversity and inclusion at RAPS is excellent.
- Admirable teachers.
- Staff are so welcoming and kind.
- Fantastic learning environment.

- Teaching is excellent. The trips and other activities make school fun for my child.
- Head Teacher is very proactive, visible and engaging.
- Excellent communication with families.
- We love reading the Friday Flyer.
- Seesaw shows that my child is learning which I really enjoy.
- We love the RAPs star award.
- Interactions with children are always so positive.
- The school's attitudes and values have such a positive effect on my child. You are all amazing.
- Friendly and helpful staff.
- We love the opportunities for parents to get involved.
- The teachers are very friendly and the environment is excellent.
- I love to see my child so happy coming into school.
- I love everything about the school - it is perfect the way it is!
- Thank you for making RAPs a safe place for the children and families.
- I love the way parents are kept informed with what is happening in school through the Friday Flyer, Seesaw and Arbor app. There is plenty of support for working families to use wraparound. Clubs and holiday clubs are wonderful.
- The new breakfast club is brilliant as my child used to refuse breakfast at home, but now she happily enjoys breakfast in school.
- The outdoor equipment is great.
- Clubs from reception are great.
- Our child has SEND and has made wonderful progress this year.
- The school is very friendly and has grown a lot in the last few years.
- The nursery team is so caring.
- I really like casual uniform - please keep this.
- Teachers are approachable and friendly.
- A healthy environment for children.
- Inappropriate behaviour is addressed effectively.
- Peaceful, loving school.
- Wonderful field trips.
- Everyone is treated equally.
- Assemblies are excellent.
- I look forward to the weekly flyer.
- The school is wonderful, including the playground.
- Brilliant teaching in a multicultural school.
- Lots of sports for the children.
- We really like the new logo.
- The safeguarding process is top notch.
- The staff are very caring and listen to the young person.
- I love that everyone is included. My child struggles with SEND and this school does so much for him. Thank you all.
- RAPs does a lot to include everyone and approach everyone to make them feel welcome.
- A fun school to attend.
- I like how teachers support me with work.
- I like the creativity and activities outside school.
- Great school, great leaders and teachers.
- Your approach to positive behaviour management is excellent.
- The best multi-cultural school in Sunderland and it is welcoming to all.
- Everything is dealt with promptly.
- Very well led and managed.
- Great IT equipment.
- I love that the children are now going swimming.
- Caring, friendly staff and a lovely family atmosphere.

How can we make Richard Avenue Primary School even better?

- Enrich the dining experience by offering more choice.
- Pay more attention to British events like VE Day.
- Could the library be open at lunchtimes or could you make quiet reading areas in the yard?
- Extra equipment for playtime.
- I would love to spend a day in school (without my child knowing) - love my child's school talk!
- Could a phone call be made when bumps to heads occur? This would help me make a decision on whether to collect my child or leave them in school.
- More structured communication, particularly during times of change of challenge.
- Sometimes communication is a little bit last minute - both parents work full time so can struggle to accommodate.
- Could you offer a monthly check-in with parents?
- Start a nursery for even younger children please.
- More opportunities to share the progress of the children.
- Get together and family events with more family sports.
- Could homework be set - to prepare children for secondary school?
- Could nursery attend the breakfast club?
- Wider access to sports for those who may not usually be chosen.

Other comments about Richard Avenue Primary School

- I'm grateful for the support and dedication of the staff at Richard Avenue - it's clear that the school places the children's wellbeing and development first, and this means a lot to me as a parent.
- Everything is perfect!
- My child loves leaning at Richard Avenue!
- Everything is running smoothly and we are so happy with the school.
- The Seesaw updates really help us to communicate with our child - thank you for these.
- Everything is wonderful - keep going!
- Thank you for all you all do to make sure our children are well taught and that their behaviour is always as good as it can be.
- Thank you for caring about our feedback and always working to improve the school.
- You teach my child how to be nice to others.
- I think it would be difficult to improve as RAPS is extremely good already.
- Maintaining what you already do which is high quality teaching and learning for all of the pupils.
- You do an amazing job - thank you!
- Wonderful team building activities.
- Extra curricular activities.
- Thank you to the staff and the head teacher
- Everything is perfect! I would recommend RAPS to everyone, it is the best school!
- Thank you for caring about the children and for working so hard.
- My child loves RAPS and looks forward to going to school every day.
- A wonderful school, keep doing what you are doing.
- Perfect as it is!

